

16. The cost of getting your information

Main points

You do not usually have to pay to get your information. You might need to pay if you ask for something we have given to you before.



You will not have to pay us for copies of the personal information we have about you.

But we will ask you to pay a fee to cover our costs if you ask for things we have already given you but want us to give you again.



If you ask for something that is clearly not something you need or something that would take too much work, we do not have to do it.